Terms and Conditions

Terms and Conditions ("Terms") of a limited period 'Bajaj Grand Bonanza' ("Offer") for the consumers in general trade of Bajaj Electricals Limited ("Company") are as follows:

- 1. This Offer is operational Pan India, on the purchase of the "Bajaj" branded products specified at Sr. No. 3 (the "Product") from Modern Format Retail Stores ("Designated Stores"), and shall be valid from 29th September, 2018 to 11th November, 2018 (both days included) ("Offer Period").
- 2. The institutional orders shall not qualify for availing benefits of this Offer.
- 3. The consumers purchasing the Products from the Designated Stores will be eligible to receive one (1) gift voucher ("Gift Voucher") out of the list specified against the Product Price Range Slab mentioned hereunder by following the process set out at Sr. No. 6:

	Price Range (MRP)	Gift Voucher
Slab 1	Rs.1499 – Rs.3000	Coffee/ Pizza/ Movie/ Salon
	(except Dry Iron & Immersion Rod)	worth Rs.200/-
Slab 2	Rs.3001 – Rs.6000	Coffee/ Pizza/ Movie/ Salon
		worth Rs.300/-
Slab 3	Rs.6001 – Rs.13000	Coffee/ Pizza/ Movie/ Salon
		worth Rs.500/-

- 4. The Company has authorized 'Rewardport Corporate Solutions Private Limited' ("Agency") to manage the operations of the Offer and delivery of the Gift Voucher and the Offer will also be governed by the terms and conditions on www.MyBajajOffer.RewardzPromo.com.
- 5. Process to receive the Gift Voucher:
 - a. On Purchase of the Products from Designated Stores, the consumer will be informed about the Offer;
 - b. For availing benefit under the Offer the consumer will be required to sends SMS 'NXT BAJ <QR Code>' to 9246591931 and the consumer will receive a reply stating "To avail Gift Vouchers, kindly Log in to www.Mybajajoffer.rewardzpromo.com" ("Redemption Portal");
 - c. For registration on Redemption Portal, the consumer will be required to enter the necessary details in the mandatory fields, select the Gift Voucher out of options provided, upload the copies of valid proof of identification & proof of address as per list provided therein in PDF/JPG format and complete the registration on Redemption Portal.
 - d. On completion of the registration on the Redemption Portal, the consumer will receive the confirmation email with the details of consumer wallet

- account for the Gift Voucher selected and the Gift Voucher will be activated within 48-72 hours.
- e. The Gift Voucher will be governed by terms and conditions attached thereto.
- f. The entry and registration by the consumer following the said process will be unconditional and unequivocal acceptance of the Terms of this Offer.
- g. In the event the consumer is dissatisfied with the Terms of this Offer, his/her sole remedy will be not to participate in this Offer.
- 6. Criteria for availing benefits of the Offer:
 - a. The consumers to follow the process specified at Sr. No. 5 before 5:00 pm on 15th November, 2018. Any registration and/or redemption of Gift Voucher after 5:00 pm on 15th November, 2018 will not be valid for any reason whatsoever.
 - b. The directors, employees, dealers, distributors, agents, vendors, representatives, business associates of the Company and/or the Agency and/or their family members and/or anyone else connected in any manner with the Offer, shall not be eligible to avail the benefits of the Offer.
 - c. The participation in the Offer will be valid for individual QR Code and multiple entries by the consumer using the same QR Code will not be permitted.
 - d. For registration of QR Code, one mobile number can be used only once, however one Email ID can be used twice, i.e. for the purpose of registration of the second QR Code the consumer will be required to use another mobile number though same email ID can be used.
 - e. The consumers will have to bear incidental costs (if any) for availing benefit under this Offer/ Gift Voucher.
 - f. For any queries pertaining to the Offer, the consumers are required to write to the Agency at mybajajoffer@rewardport.in or call the Agency on +91 22 4027 00 83/91/70/37/38 from Monday-Friday between 10:30 a.m. to 5:30 pm excluding public holidays and bank holidays.
- 7. The Gift Voucher will be subject to the validity period mentioned in respect thereof. In the event of consumer failing to avail the benefit under Gift Voucher within its validity period, then he/she shall deemed to have waived the claim in respect thereof and the validity period in respect hereof shall not be revived/extended.
- 8. The Gift Voucher offered are subject to stock availability and the Company reserves the right to substitute the Gift Voucher under this Offer with an alternate gift of equivalent value at its own discretion.
- 9. The benefits under this Offer cannot be availed along with any other offer/ gift voucher by the Company in respect of the Products.
- 10. The Company and the Agency will not be responsible for the quality of services provided by third parties to the consumer utilizing a benefit of Gift Voucher.

- 11. For availing the benefit of the Gift Voucher, the consumer shall voluntarily assume all risks and dangers incidental to attending the respective outlets, and hereby waives any claims for loss, damage, personal injury or death against the Company, the management of the Company, the Agency, any agent of the Company, and all of their respective affiliates, agents, officers, directors, and employees.
- 12. Bookings done/ benefit availed by using the Gift Voucher cannot be changed/ postponed/ cancelled and no refund in respect thereof will be granted.
- 13. The Benefit under this Offer is non-transferrable, non-refundable and no physical cash payment will be made/ credit note be issued in lieu thereof. The Company/ Agency reserves the right to call upon the consumer to submit any document for verification of identity at its sole discretion.
- 14. The consumer participating in this Offer for availing the benefit, would deemed to have been waived the 'Do Not Disturb' status ("DND").
- 15. The Company/ Agency does not accept any responsibility for any damage, loss, injury, or disappointment of any kind suffered by the consumers by availing the Offer.
- 16. The Company shall not be responsible for any tax implications that may arise for the consumer from the Offer.
- 17. The Company will not be responsible for any quality issues in respect of the benefits of the Gift Voucher. The Gift Voucher is offered on "AS IS" basis and WITHOUT WARRANTY OF ANY KIND, either express or implied, including but without limitation, the warranties of merchantability or fitness for a particular purpose, either from the Company and/or Agency and/or any other entity/person.
- 18. The Company/ Agency will not be liable for any loss or damage due to act of God, Governmental actions and/or other force majeure circumstances, and will not be liable to pay any amount as compensation or otherwise for any such loss.
- 19. This Offer is in no way sponsored, endorsed or administered by, or associated with any outlets/ their respective brands or any of its affiliates and by participating in this Offer the consumer shall release all such parties from any claims.
- 20. The Company/ Agency will not be responsible for downtime on the mobile network/ internet connection and related services, caused due to technicalities (like failure of equipment, configuration issue, network

- congestion etc.), or due to decisions/ changes in regulations that are carried out by any statutory/ regulatory authority.
- 21. Any attempt to deliberately damage the Company's and/or Agency's website or the information on the website, to cause malicious damage or interference with the normal functioning of the website, or to otherwise undermine the legitimate operation of this Offer may be a violation of criminal and civil laws and should such an attempt be made, whether successful or not, the Company and/or Agency reserves the right to seek remedies and damages from any such person, as may be permitted by law.
- 22. The Company/ Agency will not be liable for any loss or damage in the event the Company and/or Agency and/or its representatives cannot perform their respective obligations under the Offer on account of circumstances beyond their control in the nature of fire, explosions, natural calamities, state emergency, riots, government restrictions or on account of computer virus, bugs, tampering, unauthorized intervention, technical failures or any other force majeure condition, and will not be liable to pay any amount as compensation or otherwise for any such loss.
- 23. The Company and the Agency accepts no responsibility for late, lost, incomplete, incorrectly submitted, delayed, illegible, corrupted or misdirected entries, whether due to error, omission, alteration, tampering, unauthorized data hacking, deletion, theft, destruction, virus attack, transmission interruption, communications failure, hardware failure or otherwise. The Company and the Agency shall not liable for the consequences of consumer error illegible/ incomplete/ invalid entries and claims in respect thereof.
- 24. The consumers shall comply with the Terms and waive any right to claim any benefit out of ambiguity in the Terms and release, indemnify and hold harmless the Company, its affiliates, their respective officers, directors, employees, agents, representatives and the Agency from and against any and all liability, loss, injury, damage, claim, cost and expense whatsoever arising directly or indirectly from the Offer.
- 25. The Company reserves its right to amend the Terms of the Offer and/or extend the validity period and/or cancel/ discontinue the Offer or any part thereof without giving any reasons or a prior notice therefor. It will be responsibility of the consumers to keep themselves apprised of the same.
- 26. In the event, the Offer is termed as void due to introduction of any new legislation or by amendment of existing legislation or by judicial orders, the Company shall not be liable to award any Gift or any compensation in lieu thereof to the customers.
- 27. The decision of the Company in any dispute arising out of or in connection with this Offer shall be final and binding.

28. The Offer and the Terms shall be governed by the laws of India. Any and all disputes, controversies and conflicts (including non-contractual disputes or claims) ("Disputes") arising out of this Offer shall be referred for the Arbitration of a Sole Arbitrator to be appointed by the Company and/or the Agency whose decision shall be final and binding on all. The place of arbitration shall be Mumbai. The Courts at Mumbai shall have the exclusive jurisdiction in respect of the subject matter in relation to the Offer.

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