

Service Policy during Lockdown Period

1. The products considered for extension of warranty are applicable on the below product categories:
 - 1.1 **Kitchen appliances of Bajaj Electricals, Morphy Richards & Nirlep Appliances Private Limited** i.e (Chopper& Hand Blenders, Cookers, Domestic Water Purifiers, Food Processor, Gas Stoves, Induction Cookers, Juicer Mixer Grinder, Juice Extractors, Kettles, Microwave Oven, Mixers, Non Electrical Kitchen Aids, Nirlep Ebony, Nirlep Professional, Nirlep Sakhi, Nirlep Select+, Nirlep Snackmaker, Nirlep Aspa, Nirlep Ebony Plus, OTG, Pressure Cookers, Toasters, Wet Grinders, Personal Care, Coffee Maker, Stand Mixer, Table Blender & Soup Maker).
 - 1.2 **Domestic appliances of Bajaj Electricals, Morphy Richards & Nirlep Appliances Private Limited** (Coolers, Dry Irons, Platini Dry Irons, Room Heaters, Steam Irons, Water Heaters).
 - 1.3 **Fans** (Air Circulator, Domestic Exhaust Fan, Economy Ceiling Fan, Industrial Exhaust Fan, Premium Ceiling Fan, Sub-Economy Ceiling Fan, TPW).
2. The extension of warranty is applicable only for products whose warranty is expiring during period commencing from 25th March 2020 and ending on 17th May 2020 (both days inclusive).
3. Till such period restrictions are not completely lifted, services shall be available only in those regions where there are no restrictions by central or state government or local authorities.
4. Consumers can raise a service request from 12th May to 31st May 2020 by calling at the toll free number 022-41280000 or register the request at <https://shop.bajajelectricals.com/service-request.aspx>
5. To avail the warranty related services, post the lockdown, it is mandatory for the consumer to retain and showcase the purchase invoice & warranty card during the technician visit.
6. If the consumer is unable to produce the invoice and warranty card, service charge(s) as per company policy may apply.
7. The extension of warranty is applicable only for products sold in India.
8. The above Terms & Conditions will be subject to the jurisdiction of courts at Mumbai.